# **General District Court**

### **Mission**:

The operations of the Court and its Clerk's office include record management, financial management, personnel management, and public relations. The Clerk's office issues various types of legal documents generated as part of the judicial process; maintains case papers for ten years; and responds to requests from outside agencies and the general public. The Clerk's office is fully automated allowing access to Court records through an on-site public access terminal. The general duties of the Court staff have increased dramatically in the customer service field.

### Goals:

- To accurately prepare and process all cases filed in the Court in a timely and efficient manner.
- To continue intensive staff training utilizing many different media to ultimately provide the best possible customer service to all Court users.
- To continue automation upgrades of the Court functions to take full advantage of the Intranet/Internet in providing access to the Court.
- To investigate ways to meet the demands of pro se litigants and the general public regarding court procedures and court forms, specifically in the civil and small claims divisions.

## **Implementation Strategies for FY2002**:

- Design and implementation of a Web page for the Court to be placed on the County's Intranet and the Internet.
- The Court is responsible for the processing and management of traffic, criminal and civil cases. The Criminal and Traffic Divisions process state law violations and local ordinance violations for the County and the City of Poquoson. The Clerk's office serves more than 115 law enforcement personnel with one of the largest caseloads in the Ninth Judicial Circuit.
- The General District Court has exclusive original jurisdiction over civil cases involving amounts of \$3,000.00 or less and concurrent jurisdiction with the Circuit Court in amounts between \$3,000.01 and \$15,000.
- A Small Claims Division that was established in 1999 has impacted the General District Court. The civil jurisdiction in the Small Claims Division includes pro se litigation and amounts not to exceed \$1,000. Increased demands in this area will prompt action to provide better customer service. "How To" instruction manuals for use in the Clerk's office by the general public will be explored.

#### **Budget Issues:**

- In FY2000, additional funding was approved for courier service, legal services, an additional telephone line for the video arraignment courtroom, and equipment needs.
- In FY2001, additional funding was approved for the expansion of the current filing system.
- For FY2002, funding is available for the filing system and one workstation.

General Fund Expenditures	FY1998 Actual Expenditures	FY1999 Actual Expenditures	FY2000 Actual Expenditures	FY2001 Original Budget	FY2001 Expected Appropriations	FY2002 Adopted Budget	
20212 General	District Court						
Contractual Services	5,998	8,320	9,663	14,450	14,450	13,100	
Internal Services	259	121	75	200	200	200	
Other Charges	6,480	6,789	9,161	9,300	9,300	9,520	
Materials & Supplies	5,527	6,565	5,522	6,850	6,850	5,775	
Capital Outlay	1,277	525	6,080	8,000	8,000	10,600	
Activity Total	19,541	22,320	30,501	38,800	38,800	39,195	
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FTE's							
Management Professional/Technical Admin/Clerical	- - -	- - -	- - -	- - -	- - -	- - -	

Trades & Crafts

